

Contact Reference

Our hours are Monday – Friday
9:00 a.m. to 4:00 p.m. CST

Policy Servicing



- Billing and Payment Inquiries
- Policy Support / Information
- Filing questions
- Loss runs request

Contact email:
crs@t-creekins.com

Endorsement



- Add / Remove vehicle
- Change coverages
- Insured information changes

Contact email:
endorsements@t-creekins.com

Underwriting Support



- Quotes
- New Business
- Renewal Business

Contact email:
uw@t-creekins.com

Claims



- Report all claims immediately to (800) 793-3122
- All incidents/accidents must be reported within seventy-two (72) hours. Failure to do so may result in a \$2,500 penalty.

Contact email:
claims@t-creekins.com

Agency Appointments & Updates



- Appointment status inquiries
- Agency contact updates
- Change of ownership
- Key person update

Contact email:
csr@t-creekins.com

Additional Information

- Commission questions

Contact email:
accounting@t-creekins.com



(985) 888-0081

Binding Coverage

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The following documents are required and must be sent along with the Request to Bind:

- Signed TCCI Quote (showing the correct effective date and payment plan)
 - Signed Application
 - Signed UM Form
- Completed ACH Form (Required for all Direct Bill accounts)

Please Note: Policy number will not be issued unless all documents are received.



All bind requests, including the signed documents, should be attached in a single email to Requesttobind@t-creekins.com.

Please do not copy your underwriter or anyone in our accounting department.

Failure to follow this procedure will delay issuance of the policy number.

Please direct all correspondence to the appropriate department only.

Copying the underwriter or additional team members is not necessary.

Thank you for your cooperation.



(985) 888-0081